

# EMOTIONAL INTELLIGENCE CERTIFICATION



Emotional intelligence is a critical skill needed for individuals to effectively manage employees and lead organizations.

This practical training program will provide participants with the tools and strategies to administer and debrief emotional intelligence assessments and design and deliver emotional intelligence training programs.

**FORMAT:**

Pre-Work & Post-Work (2-4 hours)  
Two days, in-person training (12 hours)

**CREDITS:**

16.0 PDCs or CEUs

**PRICE: \$2400**

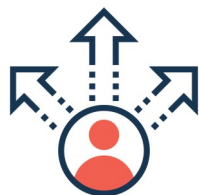
Includes Training Materials, Assessments, Certification & Breakfast, Lunch & Snacks

**March 3-4, 2021 · GA Tech-Savannah Campus**

**Emotional Intelligence Certification can enhance:**



Self-Awareness



Decision Making



Teamwork



Stress Management

## **TRAINING MATERIALS** (included in registration)

*The EQ Edge: Emotional Intelligence and Your Success*, written by Steven J. Stein and Howard E. Book  
EQ-i 2.0 Assessment (and personal debrief)      EQ-i 2.0 Assessment (for future administration)  
EQ-i 2.0 Training Aids      Participant Guide including Technical Data  
Breakfast, lunch, & snacks each day

## **LEARNING OBJECTIVES**

**Upon successful completion of this training, participants will be able to:**

- Define, understand, and demonstrate an awareness of emotional intelligence
- Recognize the personal and professional implications of emotional intelligence as it relates to relationship building, decision making, team dynamics, and stress management
- Administer and debrief the EQ-i 2.0 assessment tool
- Apply strategies and techniques for enhancing emotional intelligence

## **AGENDA**

### **Pre-Work:**

#### **Introduction to Emotional Intelligence (EQ)**

- Completion of EQ-i 2.0 assessment and individual debrief
- Self-paced online videos—introduction to emotional intelligence and EQ-i 2.0 assessment tool

### **In-Person Training:**

#### **Interpretation & Debrief**

- Review of EQ-i 2.0 assessment tool
- Introduction to Interpretation and Debrief Methods

#### **Debrief & Coaching Methods**

- Self-Perception & Self-Expression
- Interpersonal & Decision Making
- Stress Management & Well-Being

#### **Debrief & Interpretation Practice Coaching, Mentoring, & Teaching**

- Coaching & Mentoring Strategies
- Designing and Delivering EQ Workshops/  
Trainings

### **Post-Work:**

- Completion of certification exam and individual debrief if not completed in pre-work

## **TRAINING LOCATION**

Georgia Institute of Technology, Savannah Campus  
210 Technology Circle, Savannah, GA 31407-3016

## **HOTEL SUGGESTIONS**

There are many lodging options located near the training site. You are welcome to contact your preferred hotel chain to schedule reservations directly. Here are a few suggestions:

Courtyard Savannah Airport- (912) 450-3300  
Residence Inn Savannah Airport- (912) 988-1433  
Fairfield Inn and Suites Savannah- (912) 965-9777  
Doubletree by Hilton Hotel Savannah Airport- (912) 965-9595  
Hilton Garden Inn Savannah Airport- (912) 964-5550  
Hampton Inn and Suites Savannah Airport- (912) 966-1240

## PRE-, INTERSESSION, & POST-WORK

**Pre-Work:** Prior to the start of the in-person program, participants are required to watch pre-recorded modules and complete a quiz. The purpose of the quiz is to assess learning while also informing the instructor of concepts that may need reinforcing. A passing grade of 80% or above is required to receive a certificate of completion and if participants do not achieve a passing grade of 80% or above, a second attempt will be provided. Additionally, participants will complete the EQ-i 2.0 assessment tool and receive an individual private debrief session of the results (or after the in-person training).

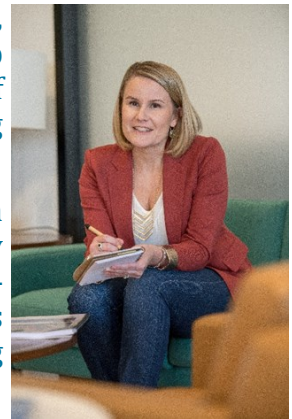
**Post-Work:** Upon completion of the training, participants are required to complete an exam to demonstrate their proficiency of knowledge about emotional intelligence and the EQ-i 2.0 assessment tool. Exam details and preparation resources will be provided during the live training sessions. A passing grade of 80% or above is required to receive a certificate of completion and if participants do not achieve a passing grade of 80% or above, a second attempt will be provided.

## ABOUT THE INSTRUCTOR

### Dr. Melissa J. Furman, MS, DBA

Dr. Melissa Furman's passion for guiding individuals with career, professional, and leadership development inspired her to launch Career Potential to help individuals achieve and organizations succeed. As the owner and founder of Career Potential, Dr. Furman provides consulting and delivers highly engaging and interactive training sessions.

Dr. Furman previously served as the assistant dean and currently serves as a faculty member at the James M. Hull College of Business at Augusta University in Augusta, Georgia and Georgia Tech Professional Education (GTPE)-Savannah Campus. Her research includes generational diversity, unconscious bias, career and leadership development, emotional intelligence, and assisting technical professionals transition into management roles.



With 20 years of academic training and experience, Dr. Furman is known as a subject matter expert and provides a knowledge of diverse learning styles. Using modern techniques and technology, she delivers engaging, relatable content. She offers individual coaching and organizational consulting services to corporate, non-profit, and government organizations, as well as serves as a speaker at state, national, and international conferences.

Dr. Furman obtained her Doctorate of Business degree and Masters of Science degree in Professional Counseling from Georgia State University and her Bachelor of Arts degree in Psychology from Susquehanna University. She is a National Certified Counselor (NCC) and has obtained multiple certifications to be able to administer assessment tools that measure behavioral styles, emotional intelligence, leadership development, and career development to name a few.

Dr. Furman was recently awarded "Faculty Member of the Year" by the Augusta University Student Government Association, designated as a "Top 10 in 10 Young Professionals to Watch" by the Augusta Metro Chamber of Commerce, and nominated for Georgia Trend Magazine's "Top 40 under 40".

## ABOUT COMPETITIVE EDGE

Our mission is to provide leading edge training services and products to our clients to assist them in fully developing knowledgeable and effective people who will achieve their maximum potential, leading to organizational growth and profit.

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March 3-4, 2021 · GA Tech-Savannah Campus

## REGISTRATION

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Organization: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Alternate Phone: \_\_\_\_\_

E-mail: \_\_\_\_\_

Referred By: \_\_\_\_\_

## PAYMENT INFORMATION:

Registration Fee : \$2400

Registration Deadline: February 17th, No Refunds for Cancellation  
(2 or more from the same organization, \$50 discount on each registration)

**Please select payment type:**

Credit Card

Invoice

Credit Card #: \_\_\_\_\_

Expiration Date: \_\_\_\_\_

Security Code: \_\_\_\_\_

## CONTACT:



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